Tareq Odeh

E-mail	tareq.odeh@gmail.com
Jordan GSM	+962 79 0234 267
Linked in	http://linkedin.com/in/tareqodeh

Education

B. Sc. in Computer Science and System Analysis from Al-Zaytoonah University of Jordan, in 1999, Amman – Jordan.

Profile

Technical Management:

- Expert in ESRI, AED-SICAD ArcFM & Oracle Database.
- Managing Applications teams for Development & Design of software solutions.
- IT, GIS and Utility Consultancy including Field Surveys, Data Analysis & Applications Analysis.
- IT System Architecture & RDBMS system configuration.
- Manager of Mobile Applications for Work Force Management, Tracking and LBS Management.
- Consultant of Workflows and Document Management Systems.
- IT System Architecture & RDBMS system configuration.
- Workflows and Document Management Systems.

Operations & Service Management:

- Resources Management: performance, supervision, appraisals, training & development.
- Services Management: mapping services & resources requirements to projects and support contracts.
- Managing Service Level Agreements (SLAs).
- Managing and delivering Quality Assurance and testing.
- Service Desk / Help Desk management (Trouble Ticketing Systems).
- Technical Writing.

Project Management:

- Planning strategy, execution and monitoring, delivery and closing, issues management, change management, risk management, cost management, legal management and financial management.
- Communication, documentation, reports, update methodologies, tracking & performance reviews.

Certificates & Training

- VMWare® and CITRIX® systems infrastructure configuration – EchoServe in 2016, Riyadh.

- AED-SICAD ArcFM-UT 10.x Certified– AED-SICAD, Germany.

- ESRI – Data Management in Multiuser Geodatabase – AED-SICAD, Germany.

- Oracle Database 10g Administration I & II - New Horizon, Qatar.

- ESRI- Developing Applications with ArcGIS Server .Net - QSIT, Egypt.

- ESRI- Developing Applications with ArcGIS Engine - QSIT, Egypt.

- ESRI- Extending the ArcGIS Desktop Application - QSIT, Egypt.

- ESRI- Introduction to Programming ArcObjects with VBA - QSIT, Egypt.

- Microsoft Partner Academy Training for Branding & Marketing - New Horizons, Qatar.

- Visual Studio .Net 2005 – Ideal Solutions, Qatar.

- Oracle Developer 2000 Course - ITCC, Jordan.

- ITIL v3 Foundation course – CYBRARY in 2017, Online.

- PMP® Exam preparation course – Professional Engineers, Riyadh.

Work Experience

Jul 2015 – Oct 2017

GIS & Operations Manager - SEC

 Saudi Electricity Company (SEC) – Riyadh (KSA)

- Consultant for Schneider ArcFM 10.2.1 GIS Systems Upgrade.

- Consultant for System Design and support of Partial Discharge System.

- Consultant for System Design and Implementation for GIS/GPS Virtual Reality System (VRS).

- Operation Manager for GIS Portal and Field Force Management System (FFMS) Projects.

- Consultant for IT Virtual Environment Infrastructure (VMWare & Citrix).

- Consultant for System Implementation and configuration for Statistical Analysis System (SAS)

- Officer in charge for Database Integration Services for different connected systems (DB2, SAP, MS SQL, PostgreSQL and Oracle).

Mar 2013 – Jun 2015

GIS Technical Manager – PMO

Al Moammar Information Systems Company (MIS) – Riyadh (KSA)

- Technical Services Manager for GIS Services to Saudi Electrical Company (SEC) -ELA contract all over Kingdom where my responsibilities to manage and control GIS Services and Technical teams.

- Technical Project Manager for company GIS projects, where I am providing GIS Consultation services for different Business units and Solutions Department.

- GIS Consultant for Utilities based projects in different domains like Water, Electricity and Telecom covering most of project deliverables t areas: Field Survey, Data Analysis, Application Analysis, System Architecture, RDBMS system configuration, Technical Writing, Consultancy Reports to SEC higher management.

Oct 2011 – Mar 2013
GIS Manager – PMO
Stereocarto S.L. Spain GIS PM Office at **Saudi Electrical Company** – Riyadh – KSA

- Manage and coordinate the implementation of wide GIS Implementation Strategy in support of SEC GIS Enterprise Roadmap.

- Develop GIS Implementation Strategy to support the development of Enterprise GIS Roadmap; defining the elements and scope, methodology and approach, and milestones and objectives for successfully implementing GIS Enterprise solutions.

- Develop an Evaluation Process to support the overall monitoring and reporting of progress and implementation; working with stakeholders to review evaluation results and provide regular feedback and recommendations to senior management.

- Provide summary reports on progress, minutes of meetings, presentational material, and other formal documentation and deliverables.

- Provide GIS consultancy services to GIS Projects for Contractors, SEC projects managers and coordinators: Field Survey, Data Analysis, Application Analysis, Architecture Analysis, Legacy systems analysis, writing of reports, present reports to management and technical support.

- Evaluate and provide recommendations for company GIS tenders.

Aug 2010 – Sep 2011
Operations Manager
TrakLink Co. Amman – Jordan

- Manager for company services (AVL, LBS services, Mobile Work Force Management, Tracking and Fleet Management).

- Managing Technical Department Entities: Technical Support, Networking, Technicians, Training and GIS Department.

- Managing activities between different departments (Technical, Sales, Marketing and Finance).

- Officer in charge of big tenders and GIS projects.

- Officer in charge of Services Quality Assurance.

- Supervise and monitor operations status on Servers, Network, Database, Backup procedures, and advise/ modify related policies.

- Assist in cooperate sales and presentation.

Jun 2004 – July 2010
Senior GIS Consultant
Ideal Solutions Co – Qatar

- Technical Manager for "National Map Archiving System" GIS project for CGIS in Qatar.

- Technical Manager for "Land Information System" GIS Application for Ministry of Housing in Oman.

- GIS Consultant for "Real Estate Geographic Information System" GIS Application for Ministry Of Justice "MOJ" – Registration Department in Qatar.

- Technical Manager for AVL, LBS Services-MFFS and Fleet Management Project for Electricity & Water Authority "Kahramaa" in Qatar.

- Technical Manager for Upgrade "Real Estate Information System" Oracle Enterprise Application for Ministry of Justice "MOJ" in Qatar.

- Project Leader for GIS Mobile Application & Microsoft Certified ISV Partner Program.

Apr 2002 – Mar 2004
System Specialist Engineer
Omnix International L.L.C –Dubai – UAE

- Manage DMS (Document Management System) Application forms development for Electricity & Water Authority Archiving Project in Al-Ain.

- Manage the DMS Application "Saperion" Integration with Oracle applications and Workflow.

- Quality Assurance and testing integrated Software Applications Modules.

Oct 2001 – Mar 2002
Technical Consultant / Quality Assurance
PHCI USAID Founded Project – Amman – Jordan

- Technical Consultant for in-house QA application for measuring Quality indicators from user's survey forms.

- Technical Consultant for QA Testing and documentation for Software Development Process.

Dec 1999 – Sep 2001
Software Developer
Autographics Co – Amman – Jordan

- Design and Develop Routing Module for DMS (Document Management System) Application using Oracle, SQL Server databases and Visual Studio programming tools (Visual Basic 6.0, Imaging, OCR).

- Develop Point of Sale Application, Software integration and Configuration with compatible hardware (Barcode Scanners, Cash Drawers, Printers, etc…).

- Develop a GPS Tracking application using Map-Objects and Visual Basic 6.0.

- Support company software applications like (Security, Time Attendance and ID Badge systems).